

Bank Account Updates in the Taulia Portal

Click My Details > Bank Accounts to review, update, remove, or add a bank account.

Update or Add

Click **My Details > Bank Accounts > Update** to update your existing bank information or add a new bank account. After updating your information you will be asked to verify your changes and attach a pdf file. This pdf file must be on your bank's letterhead confirming bank account ownership. Per Adient policy, voided checks or bank statements are not sufficient.

Review and submit your changes. Your requested changes will be sent directly to Adient. You will be notified via email when the changes have been approved/rejected.

<u>Remove</u>

Click My Details > Bank Accounts > Remove Account to remove an outdated or incorrect bank account.

Please note that you must always have at least one bank account saved in the portal.

If you only have one bank account, you will first need to add your new bank account and then delete the outdated account.





Bank Account Update Rejections:

Please check your email for notifications if a bank update is rejected.

Common Reasons for Rejected Bank Updates:

- 1) The pdf attachment is missing for a bank add or modification.
- 2) The pdf filename should be named the same as the bank account number.
- 3) The pdf attachment does not contain your bank's letterhead confirming bank ownership. (refer to examples following)
- 4) You have attached more than one pdf document for an update. Updates with more than one document are automatically rejected by our system.
- 5) The attachment should not be password protected.
- 6) Bank account data entered is not in the correct format for the country.
- 7) The SWIFT code entered is missing or incorrect.
- 8) Adient does not have your bank institution set up in our system.

If your bank update has been rejected, you will need to resubmit your data in the Taulia portal.

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Tips to Resubmit Bank Updates:

When you are ready to resubmit your bank updates, keep these tips in mind.

- 1) Accept all changes in Taulia even if they are not the changes you want to make. This will sync the Taulia portal up with Adient's SAP system. (see example on next page)
- 2) If you have one bank account to delete and one bank account to add, add the bank account, wait for it to be accepted, then delete the other bank account.
- 3) If you have more than one bank account to update, please update one at a time, wait for the update to be accepted and then proceed with the next one.



Example of Bank change not accepted in Adient's SAP system:

Bank Accounts

| View | your Bank Informa | tion | | | |
|-------|------------------------|---|--|-----------------------|---|
| Below | / you can see your bar | ık information. You can change your informa | tion and your customer will be notified of your upda | ate. | |
| 🕒 Ad | ld Bank Account | | | | |
| Dank | information for (| XXXX at Adjust Quality HANA (A) | | | |
| Sank | mormation for | at Autent Quanty HANA (A | | | 1 |
| Yo | our customer has del | eted the following Bank Account from thei | r files. Click the "Apply Change" button below to | accept these changes. | |
| | | | | | |
| Ba | ink Name | FIFTH THIRD BANK, US | | | |
| Ba | ink Address | MD# 1MOC24, CINCINNATI, Ohio | | | |
| Ro | outing Number | 086300041 | | | |
| Ac | count Number | ******4214 | | | |
| Ba | ink Currency | USD | | | |
| Ac | count Holder | | | | |
| v | International Bank In | formation | | Apply Change | |

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Examples of acceptable attachments on signed letterhead issued by your bank:

Dolphin BANK'

Acct. #:

City:

State:

Zip:

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Acct. Name Address:

| | Dolphin Bank's Details | |
|------------|------------------------|--|
| Name: | Dolphin Bank | |
| SWIFT Code | TRKAUF77 | |
| ABA # | 055061858 | |
| | | |

Supplier LLC Banking information

20152 Washington street



Relevé d'Identité Dolphin BANK

Ce relevé est destiné à être remis, sur leur demande, à vos créanciers ou débiteurs appelés à faire inscrire des opérations à votre compte (virement, palement de quittance, etc.).

Son utilisation vous garantit le bon enregistrement des opérations en cause et vous évite ainsi des réclamations pour erreurs ou retards d'imputation.

| 15232 | 08025 | 08025 | | | 05001775622 | | | 32 | | CECDAN | | | |
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